

Estuary House

Booking Form

www.estuary-house.co.uk

Please complete all appropriate sections and return this form to:
Rick & Kathy Bright, Pear Tree Cottage, Dovaston, Oswestry, Shropshire, SY10 8DP.
t : 01691 682 856 m : 07595 563 065 email info@estuary-house.co.uk
www.estuary-house.co.uk

SECTION A.

Full Name & Title of person booking:
Address: P/code:
T : (Day & evening) (d) / (e)
E :

SECTION B. Please give full names of all members of the party.

Please state ages for all guests under 18, including infants. (NB: No charge for infants in a cot if under 23 months at commencement of holiday.)

Guest Name	Gender	Age (If under 18)	Guest Name	Gender	Age (If under 18)
1.....	M / F	6.....	M / F
2.....	M / F	7.....	M / F
3.....	M / F	8.....	M / F
4.....	M / F	9.....	M / F
5.....	M / F	10.....	M / F

SECTION C. Reservation Details

Arrival Date : / / Departure Date : / / No. Nights : Tariff : £

SECTION D. Signature & Declaration

I declare that I am over 18 years of age and I agree to abide by the terms and conditions of hire and I agree to pay the full balance six weeks prior to the commencement of my holiday.
Signed: Dated: / /

SECTION E. DEPOSIT & PAYMENT DETAILS:

If booking more than 6 weeks in advance of your holiday start date, a deposit of 1/3rd rental is due. No other payment (e.g. extras) should be paid at this stage.

Total Rent : £

Security Deposit : £ 200.00

Total Payable : £

Deposit @ 1/3rd of rent **DUE NOW** : £

Balance due 6 weeks prior to holiday start date : £ **DATE DUE** / /

(Please note we do not send reminders)

If booking less than 6 weeks before the start of your holiday start date, the full rental is due plus security deposit £ 200.00

Please make all cheques payable to Mr & Mrs R Bright. Please note we do not accept credit card payments. From time to time we would like to send you information about seasonal holiday promotions for Estuary House. If you do not wish to receive these, please tick this box

For further information please telephone t : 01691 682 856 m : 07595 563 065 or email info@estuary-house.co.uk

Estuary House Booking Terms & Conditions

1. Contract

The Contract will be entered into and becomes legally binding when we, as Owners, issue the booking confirmation form. The contract is at all times subject to all the Booking Conditions. The Client should check the booking confirmation form carefully and notify the Owner immediately in case of any discrepancy or mistake.

2. Payment

If the booking is made more than 6 weeks before the start of the rental, a deposit of one third of the rental fee is payable immediately. The balance shall be payable 6 weeks before the commencement of the rental. The booking will not be confirmed (and no booking confirmation will be sent) until the deposit is received. In the event of non-payment of the balance of the rent on or before the due date, this shall be construed as a cancellation of the contract by the Client. For bookings made less than 6 weeks before the commencement of the rental, the total fee is payable immediately on booking. All payments shall be by cheque made payable to the Owner at the address on the Booking Form. Rental payment includes VAT where appropriate, rental, heating, electricity, bedding, bed linen and towels, stair gate, high chair and travel cot. Cot linen is not included.

2.1 Short Breaks

Short breaks are available for booking within 6 weeks of commencement of the proposed rental period or subject to Owner discretion outside of this time limit. Short breaks are available for 3, 4 or 5 nights. 3 nights at 70% of weekly tariff, 4 nights at 80% of weekly tariff, 5 nights at 90% of weekly tariff.

3. Cancellation

Any cancellation made by the Client for whatever reason shall be in writing and addressed to the Owner at the address on the booking form. On receipt of notice of cancellation, the Owner will use its reasonable endeavours to seek to re-let the property for the period of the booking. If the Owner succeeds in re-letting the property for the whole period, all monies paid less an administrative charge of £20.00. If the Owner only succeeds in re-letting the property for part of the period, then an amount equal to the money paid by the Client less (a) the rental for the period which is not re-let and (b) an administrative charge of £20.00 shall be refunded. If the Owner is unable to re-let the property at all then all no monies shall be repaid to the Client. The Owner does not provide a Cancellation Insurance scheme.

4. Amendments to Dates

The Owner may consider a request from a Client to change the dates of the booking after confirmation has been issued. Agreement to any change will be subject to the property being available for the period requested; the request being received more than 6 weeks prior to commencement of the 'old' and the 'new' rental period; and the Client paying any additional sums due in respect of the tariff in place on the proposed rental period as well as an administration fee of £20.00.

5. VAT

VAT is included in the tariff where applicable.

6. Period of Hire

Rental commences, unless otherwise notified, at 3pm on the day of arrival and the property must be vacated by 10am on the day of departure. All holidays commence on a Friday.

7. Use of Property

No more than the maximum number of people stated on the Booking Form must occupy the property at any time without written permission. The property shall be used for personal and domestic purposes only. The property shall not be used for any commercial purposes. We expect all Clients to respect our neighbours, not make excessive noise or behave in an unsociable manner. The Owner reserves the right to refuse entry to the entire party if these conditions are not observed and, in the case of any breach in any of these Booking Conditions.

8. Eligibility

The Owner reserves the right to refuse bookings from groups of single sex people, mixed groups under the age of 24 and where a previous booking has resulted in a breach of Booking Conditions.

9. Complaints

Should there be any cause for complaint during occupation of the property, it must be notified promptly to the Owner and followed up in writing.

10. Breakages or Damages

The Client is legally bound to reimburse the Owner for replacement, repair or extra cleaning costs incurred as a direct result of the Client's use of the Property. A security deposit of £200 is payable 6 weeks prior to the start of the holiday to cover such costs, but where costs of reparation exceed this, the Client is required to make up the shortfall. The security deposit (or part thereof) will be returned within 4 weeks of your departure date.

11. Care of the Property

The Client shall take all reasonable and proper care of the property and its furniture, pictures, fittings and effects in or on the property and leave them in the same state of repair and condition and in the same clean and tidy condition at the end of the rental period as at the beginning.

12. Pets

We do not allow pets, although registered guide dogs are permitted by arrangement.

13. Smoking

We do not allow smoking in the property.

14. Liability

The Owner is not liable for any loss, injury or damage to persons or personal property whilst staying at the property. In the event of the property becoming unusable or unavailable for some reason – and not due to any negligence on the part of the Client, the Owner will make some form of compensation payment not exceeding the monies already paid by the Client. The Owner cannot be held responsible for any building or road works or other maintenance, which may be carried out close to the property, although reasonable endeavours will be made to advise Clients in advance, where known.

15. Force Majeure

The Owner cannot accept liability or responsibility for any alterations, delays or cancellation or any other loss or damage caused by war, civil strife, terrorist action, industrial disputes, fire, sickness, bad weather, epidemics, acts of any government or public authority, changes imposed by re-scheduling of airlines or any event outside our control.

16. Right of Entry

The Owner and its Agents shall have right of entry at all reasonable times for the purposes of inspection or to carry out any necessary repairs or maintenance.

17. Data Protection Act 1998

The Owner respects the privacy of personal data and complies with all relevant and current data protection legislation. The Owner will not make its mailing list or any personal data available for marketing purposes to anyone other than the Owner themselves. Only personal data necessary for the proper preparation of the property and/or processing of the booking will be made available and this only to appropriate third parties, e.g. caretaker, bank.

18. General Notes

The Client is responsible for making themselves aware of safety considerations at the Property, for example, location of fire extinguishers, first aid box, and make appropriate arrangements for the supervision of children. The Canadian canoe and some life jackets are available for use at the Client's own risk.